

What is the National Redress Scheme?

The National Redress Scheme (NRS) has been set up to help people who suffered sexual abuse in Australian institutions, for example, Churches, Salvation Army, Scouts, YMCA, Commonwealth and State gain access to counselling, a direct personal response and a Redress payment.

The scheme acknowledges the damage that has been done to people as children; and holds the institutions accountable.

How can our service help you?

Our service is free and confidential. Our redress support workers are here to help survivors of sexual abuse understand the Scheme, talk about feelings and guide them through the whole application process.

Our workers can:

- Be someone to talk to
- Give you information about the Scheme and answer your questions
- Help you fill out an application
- Help you to understand your redress outcome

CONTACT US

Karratha (Head Office)

Welcome Lotteries House
1/7 Morse Court
Karratha WA 6714
Phone: (08) 9185 5899



Newman

Newman House
4/46 Iron Ore Parade
Newman WA 6753
Phone: (08) 9175 0148



Roebourne

2 Padbury Street
Roebourne WA 6718
Phone: (08) 6149 2031



South Hedland

South Hedland Lotteries House
9/2 Leake Street
South Hedland WA 6722
Phone: (08) 9140 1613



Open 8:00am- 4:00pm Monday to Friday
To ensure that we can assist you as soon as possible, please phone ahead and make an appointment.

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www.pcls.net.au



REDRESS SUPPORT

Karratha • Roebourne • South Hedland • Newman

(08) 9185 5899

(08) 6149 2031

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Who Can Apply?

You can apply to the National Redress Scheme if:

- You experienced sexual abuse when you were a child (under 18 years of age).
- The abuse happened before 1 July 2018, and
- An institution was responsible for bringing you into contact with the person who abused you.

What can you apply for?

The NRS can help you get access to:

1. A direct personal response from an institution (e.g. an apology).
2. A Redress payment, and
3. Counselling

Direct Personal Response

You can choose to have a direct personal response from an institution.

For example, an institution might:

- Say sorry
- Acknowledge the impact of the abuse on you
- Say what they have done or will do to stop the abuse from happening again.
- Have a senior official meet you, send you a letter or make a public announcement.

Redress Support Services can give you support during the direct personal response.

Redress Payment

Payments range from less than \$10,000 and up to \$150,000.

Any earlier payments will be deducted from the redress payment. This includes:

- payments from other redress and victims of crime schemes and out of court settlements.
- Earlier payments will be adjusted to today's value. An annual inflation rate of 1.9 per cent will be used.
- The adjusted amount will be deducted.
- Past payments that were made to support people with medical bills, or other items, will not be taken into account for redress.

Counselling

How you access counselling will depend on where you live.

PCLS is a free local service which can connect you to counselling services as well as help you access the National Redress Scheme.

For more information about the National Redress Scheme you can visit their website

<https://www.nationalredress.gov.au>

Who to contact if you are needing emotional support

Beyond Blue
1300 224 636

Lifeline
13 11 14

1800 Respect
1800 737 732

Suicide Call Back Service
1300 659 467

Mensline
1300 789 978

Emergencies
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National Redress Scheme

For people who have experienced institutional child sexual abuse

Find out more at
www.nationalredress.gov.au
or call 1800 737 377

