

What is the National Redress Scheme?

The Royal Commission into Institutional Responses to Child Sexual Abuse listened to thousands of people about the abuse they experienced as children. The abuse happened in orphanages, Children's Homes, schools, churches and other religious organisations, sports clubs, hospitals, foster care and other institutions.

The National Redress Scheme:

- Acknowledges that many children were sexually abused in Australian institutions;
- Recognises the suffering they endured because of this abuse;
- Holds institutions accountable for this abuse, and
- Helps people who have experienced institutional child sexual abuse gain access to counselling, a direct personal response, and a Redress payment.

How can our service help?

The Redress program is free and confidential. It helps survivors of sexual abuse understand the scheme, talk about feelings and guide them through the whole application process. The program can:

- Be someone to talk to;
- Give you information about the scheme and answer any questions;
- Help to fill out applications;
- Help to understand Redress outcomes.

CONTACT US

Karratha

Karratha Business Centre
52/15 Sharpe Avenue
PO Box 132
Karratha WA 6714
Phone: (08) 9185 5899



Roebourne

2 Padbury Road
Roebourne WA 6718
Phone: (08) 9185 5899



South Hedland

South Hedland Lotteries House
9/2 Leake Street
PO Box 2506
South Hedland WA 6722
Phone: (08) 9140 1613



Newman

Newman House
4/46 Iron Ore Parade
PO Box 1
Newman WA 6753
Phone: (08) 9140 1613



Open 8:00am- 4:00pm Monday to Friday
To ensure that we can assist you as soon as possible, please phone ahead and make an appointment.

The material contained in this resource is of the nature of general comment and is not intended to be advice on any particular matter. Any legal information in this publication is provided as information only and is not provided as professional legal advice. Any views expressed in this publication do not necessarily represent the views of the employees, members of the board or agents of the Pilbara Community Legal Service. The Pilbara Legal Service does not accept liability for anything done or not done through relying on the contents of this brochure.

UPDATED 21/12/2021



**PILBARA COMMUNITY
LEGAL SERVICE Inc.**

REDRESS

Karratha • Roebourne • South Hedland • Newman
(08) 9185 5899 (08) 9185 5899 (08) 9140 1613 (08) 9140 1613

Who can apply

Applications can be made to the NRS if:

- Sexual abuse was experienced as a child under the age of 18;
- The abuse happened before 1 July 2018;
- An institution was responsible for bringing you into contact with the perpetrator of the abuse.

What can be applied for?

The NRS can help gain access to:

- A direct personal response from the institution;
- Redress payment, and
- Counselling

Direct Personal Response.

Survivors can choose to have a direct personal response from an institution which can include:

- An apology;
- Acknowledgment of the impact the abuse had;
- Provide details on what they have done

or will do to stop the abuse from happening again;

- Have a senior official send a letter addressed to the survivor or make a public announcement.

The redress program can give you support during the direct personal response.

Redress Payment

Payments range from less than \$10,000 and up to \$150,000.

Any earlier payments will be deducted from the redress payment. This includes:

- Payments from redress/victims of crime schemes and out of court settlements;
- Earlier payments will be adjusted to today's value. An annual inflation rate of 1.9% will be used;
- The adjusted amounts will be deducted;
- Past payments that were made to support people with medical bills or other items will not be taken into account for redress.

Counselling

How a survivor can access counselling will

depend on their location.

PCLS is a free service that can help connect survivors to counselling services as well as help to access the NRS.

For more information about the National Redress Scheme please visit their website

<https://www.nationalredress.gov.au/>

Who to contact for emotional support

Beyond Blue
1300 224 636

Lifeline
13 11 14

1800 Respect
1800 737 732

Suicide Call Back Service
1300 659 467

Mensline
1300 789 978

Emergency contact
000

