



# PILBARA COMMUNITY LEGAL SERVICE NEWSLETTER

Welcome to our **September** PCLS newsletter!

Our Wills and Estate service has resumed! Our new solicitor Ryan will be at our Karratha and Roebourne offices on the dates shown below to assist clients with taking will instructions and other estate matters .

If you would like to make an appointment or want more information regarding the Wills clinic, please contact us on (08) 9185 5899 or email [admink2@pcls.net.au](mailto:admink2@pcls.net.au). Please note there are limited appointments available.

**Where:** 7 Morse Court, **Karratha** (Welcome Lotteries House)

**When:** Thursday 22 October 2020, 10:00am until 4:00pm

**Where:** 2 Padbury Street, **Roebourne**

**When:** Friday 23 October 2020, 9:00am until 2:30pm

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Meet Fern!

## September Highlights

- We welcomed Mayoore, and Ryan to PCLS legal team .
- We welcomed Alison to accounts team.
- We welcomed Fern to our Migrant Settlement Service team.
- Julie, Rachel and Sue celebrated their birthdays
- Curtin Law School intern students Ben and Pat made a face to visit to the Pilbara

Meet our newest member of the Karratha PCLS team, Esteban!



Pilbara Community Legal Service Inc. (PCLS) is a not-for-profit, government-funded community organisation. Our main objective is to provide services to reduce disadvantage, increase the capacity of individuals to understand their rights and obligations and to empower people to manage their lives effectively.

**We are located in:** Karratha, Roebourne, South Hedland and Newman. PCLS also delivers outreach services around the Pilbara to isolated communities which include; Marble Bar, Nullagine, Jigalong, Onslow, Tom Price and Paraburdoo.

**We assist with:** Financial Counselling, Tenant Advice and Education, Housing Support, Domestic Violence, Redress Scheme, Disability Advocacy , Community Migrant Settlement and Legal– in the areas of family law, criminal injuries compensation Wills and Deceased Estates, Restraining Orders , Protection and Care

### To find out more about our service:

- Visit our website: [www.pcls.net.au](http://www.pcls.net.au)
- Like us on Facebook



### FINANCIAL COUNSELLING

Susanne, Karen, Jayne and Melannia are the Financial Counsellors for PCLS. They offer information, conduct assessments and provide options and support to assist clients, address identified problems and manage financial situations more effectively. To make an appointment please contact Susanne in Karratha on **(08) 9185 5899**, Karen in Roebourne on **(08) 6149 2031**, Jayne in South Hedland on **(08) 9140 1613** or Melannia in Newman on **(08) 9175 0148**.

## Power Assistance for WA!

Every household in Western Australia will receive a historic, one-off \$600 Household Electricity Credit. The WA Household Electricity Credit will be automatically applied to every Synergy or Horizon Power residential account as of today 4 October 2020. You will see it on your own bill in November and December.



Introducing the one-off

# WA Household Electricity Credit

**\$600.00<sub>CR</sub>**

**OFF POWER BILLS  
FOR **EVERY** WA  
HOUSEHOLD**

Automatically applied this November/December to all current residential Synergy or Horizon Power accounts

### TENANT ADVICE AND EDUCATION SERVICE

Kailene and Kelly are the Tenant Advice and Education Service Workers. Their role is to advocate, support and educate tenants in relation to their rights and responsibilities in accordance with the Residential Tenancies Act (RTA). They cannot provide advice to landlords or commercial tenants. To make an appointment please contact Kailene in Karratha on **(08) 9185 5899** or contact Kelly in South Hedland on **(08) 9140 1613**

## Starting a Tenancy– Handy Tips

### Tenant Responsibilities:

- Sign and return a copy of the written agreement to the lessor
- Pay the bond and two weeks rent in advance, and sign the bond lodgement form
- Complete and return the property condition report with photos attached within 7 days of receiving it

- Connect utilities – gas, electricity, internet and phone
- If applicable, apply for any Centrelink rent assistance or Department of Housing Bond Assistance Loan
- Set up a tenancy file to keep all of your tenancy related documents

- Keep copies of your agreement, property condition report, receipts and other tenancy documents in a safe place.
- If you have identified issues or problems, ask the lessor about them. If they agree to address these issues, get any agreement in writing

### Handy tips!

- Get receipts or keep records of any money you pay to the lessor

## Hedland Career Expo

Hedland PCLS staff were invited by Bloodwood Tree to attend the 2020 Hedland Careers Expo, held at the North Regional Tafe Pundulmurra Campus.

The event provided an opportunity for students and community members to talk directly to businesses and employers and learn about the opportunities on offer locally -not only now, but also in future.

The team took turns (wo)manning our stand providing brochures, info and merchandise to attendees.

PCLS looks forward to joining next years event.

Visit the bloodwood tree website for more info about the day in their September Bloodwood Tree Banter Newsletter.



### THANKYOU!

Its moments like these that make our jobs extremely rewarding.

Dolly received flowers from a client to express their gratitude for all the help Dolly has given them.

PCLS is so proud of your hard work and passion!



### HOUSING SUPPORT WORKER

Karla, Angie, Lisa, Anne and Tamara are the Housing Support workers. The Housing Support Workers assist people having difficulty securing or maintaining stable accommodation. The program is for people who are at risk of or are experiencing any type of homelessness issue. To make an appointment please contact Karla in Karratha on **(08) 9185 5899**, Angie in Roebourne **(08) 6149 2031**, Lisa or Anne in South Hedland on **(08) 9140 1613** or Tamara in Newman on **(08) 9175 0148**

### LEGAL TEAM

Julie (Principal Solicitor), Mayoore, Sabrina Kayla and Ryan are the solicitors for PCLS. Our solicitors offer free legal advice and assistance in the areas of family law, restraining orders, child protection matters, criminal injuries compensation, and wills and deceased estates. If you are needing assistance with any of the above please call the office to make an appointment with Julie or Mayoore in our Karratha office on **(08) 9185 5899**, or Sabrina Kayla or Ryan in our South Hedland office on **(08) 9140 1613**.

## Meet our New Solicitors

PCLS is pleased to welcome Ryan and Mayoore to the PCLS legal team joining Sabrina, Kayla and principal solicitor Julie.



Ryan is based at our South Hedland Office and brings a wealth of experience in wills and estate law. Ryan will be attending our Karratha office on

the 22nd October 2020, and our Roebourne office on the 23rd October 2020 to provide advice, take instructions and prepare, simple Wills, Enduring Powers of Attorney and Enduring Powers of Guardianship. To make an appointment for these dates please call our Karratha office on 9185 5899.

Ryan will be continuing to visit Karratha and Roebourne on a regular basis. To

make an appointment to see Ryan, register your interest by calling our Karratha office. Once future dates have been confirmed, our admin team will contact you with an appointment time.

Ryan will also be conducting outreach visits to outreach locations Tom Price, Bellary Creek Innawonga, Wakathuni, Newman, Jigalong, Nullagine, and Marble Bar. Stay tuned for dates and times.

Ryan will also be providing Community Legal Education seminars in relation to simple Wills, Enduring Powers of Attorney and Enduring Powers of Guardianship, and other areas of law. These seminars are for information purposes only. If your organisation is interested in a CLE, please email PCLS at [adminsh@pcls.net.au](mailto:adminsh@pcls.net.au).

Mayoore is based at Karratha and will be travelling to our Roebourne office every Wednesday to provide information and advice in relation to Restraining Orders, Family Law – parenting and property, Criminal Injuries Compensation and Child Protection and Care matters. Mayoore's first visit to Roebourne will be on 14th October and will see clients on a walk in basis.



Curtin Law School interns Ben and Pat made a visit to Roebourne with Principal Solicitor Julie and Solicitor Mayoore



### DOMESTIC VIOLENCE SUPPORT WORKERS

Sara, Dolly and Kody are our domestic violence team at PCLS. Their role involves providing support to victims of family and domestic violence through safety and crisis intervention planning, informal counselling, support planning, advocacy, court support, assistance with Violence Restraining Order applications and education. To make an appointment please call Sara in Karratha on **(08) 91855899** or Dolly and Kody in South Hedland on **(08) 9140 1613**.

## Manga Wakanha Room Opening



Hedland staff members Sabrina and Dollie were invited to attend the re-opening of a refurbished and repurposed room within the South Hedland Police Complex.

Hedland police worked with artists Leah Brackin and her daughter Lilly,

FMG, Dulux, Jupps, H & M Tracey and Ashburton Aboriginal Corporation to create the 'Manga Wakanha' Room, meaning Women's Path.

It is a respectful space, within the police station, for those wishing to speak with police or who are assisting in investigations of a sensitive nature such as family and domestic violence and sexual assault.

The feature mural is named "The Journey of Family"; The flower in the centre represents growth and the beauty of change. The flowing lines

represent how we navigate through life always changing, crossing paths, being challenged, strengthening and moving forward. The figures represent ourselves, our children, family, community, friends & all the people who walk beside us on our journey.



## Karratha Emergency Services Event

PCLS domestic violence service was invited to attend the annual Emergency Services event with Karratha Police.

The event was at the Karratha Police Station. The street was closed down and the station opened up to the public. The police opened up the lock-up, had their cars, trucks and paddy-wagons out and about, the fire brigade put on a foam show and SES and St. Johns showed the community how they cut open a car and assist in major accidents.

The event focused on increasing positive engagement with police and other emergency services. The Domestic Violence Advocate and Victim

Support worker had the chance to engage with the public and talk about domestic abuse in our community and understand the community concerns.

Susanne, our financial counsellor, attended the event as well, handing out bags with information about PCLS services, and some tips and information sheets on increasing safety in the home, and how to assist a friend they are concerned about.

It was a great day had by all who attended and we look forward to partaking again next year.



### REDRESS SUPPORT WORKERS

Karla and Tracey are our Redress support team at PCLS. Our redress support workers are here to help survivors of sexual abuse understand the Scheme, talk about feelings and guide them through the whole application process. To make an appointment please call Karla in Karratha on **(08) 91855899**, Tracey in Roebourne on **(08) 6149 2031**

**COMMUNITY MIGRANT SERVICE WORKERS**

Victoria and Fern are our community migrant service workers. Their role is to provide one-on-one casework, support, information and linkages to other mainstream services to assist migrants. To make an appointment please call Victoria in South Hedland on **(08) 9140 1613**. or Fern in Karratha on **(08) 9185 5899**

## Indonesia Independence Day 2020

The Indonesia Independence Day is celebrated on August 17. This year marked its 75th anniversary .

It is the day when the proclaimers of Indonesian independence- Hatta and Soekarno proclaimed the independence of Indonesia from the Dutch and Japanese authorities. People decorate their house and the streets with red and white ornaments which represent the colours of Indonesian flags. The Indonesian has various ways to celebrate it, both formally and informally.

This year in Hedland our PCLS Hedland migrant service worker Victoria, had the pleasure of joining the Hedland Indonesian community on the 23th of August for a wonderful day of



celebration, food and traditional games.

The Indonesian community is one of the most proactive groups in the town of Hedland. Victoria is always happy to assist the association in her role as a Community Migrant Support Worker.

The celebration at the Shay Gap Memorial Park in South Hedland included various party games, such as an egg and spoon race, kerupuk (chips) eating and getting a nail tied to string

into a bottle.

In addition to being entertaining all the games also have a symbolic value and serves as reminder of the time before Indonesia had its independence. For example, eating kerupuk is a reminder of how people lived in poverty during the colonisation.

With the gloom of travel restrictions keeping people from their families and home towns, this celebration was a great opportunity for the community to come together and find joy during the pandemic.

Welcome



## Meet Fern!



Fern is a long-term Karratha resident, having lived here for the past 12 years.

During this time she has completed a Bachelor of Arts (Psychology and Counselling) as well a Bachelor of Psychological Science (Honours).

Fern is currently working on having her Honours research project published worldwide.

While studying, Fern volunteered in various areas within the community service industry and continues to do so on her days off.

Fern works part time as the Karratha community migrant service worker. She is on the office on Monday, Wednesday and Friday.