

What are Housing Supporting Workers?

The housing support workers assist people having difficulty securing or maintaining stable accommodation. The program is for people who are at risk of or are experiencing any type of homelessness issue.

What do the housing support workers do?

The Housing Support Worker provides intensive support to assist clients to obtain, secure, stable, long term housing, proactively liaise with housing providers; including community housing, public housing and property managers (landlords) in the private sector to source suitable properties, or prevent eviction which may lead to homelessness.

How to get assistance from the housing support workers?

The housing support worker can accept referrals from:

- NPAH Accommodation Services;
- Private rental property manager/ landlords;
- Department of Communities Housing;
- Community Housing Providers;
- Drug and Alcohol/Mental Health Services;
- Department of Justice/Corrective Services;
- Other non-government organisations;
- Self-referral.

CONTACT US

Karratha

Karratha Business Centre
52/15 Sharpe Avenue
PO Box 132
Karratha WA 6714
Phone: (08) 9185 5899



Roebourne

2 Padbury Road
Roebourne WA 6718
Phone: (08) 9185 5899



South Hedland

South Hedland Lotteries House
9/2 Leake Street
PO Box 2506
South Hedland WA 6722
Phone: (08) 9140 1613



Newman

Newman House
4/46 Iron Ore Parade
PO Box 1
Newman WA 6753
Phone: (08) 9140 1613



Open 8:00am- 4:00pm Monday to Friday
To ensure that we can assist you as soon as possible, please phone ahead and make an appointment.

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**PILBARA COMMUNITY
LEGAL SERVICE Inc.**

HOUSING SUPPORT

Karratha • Roebourne • South Hedland • Newman
(08) 9185 5899 (08) 9185 5899 (08) 9140 1613 (08) 9140 1613

What type of support can the housing support worker provide?

The program aims to meet the needs of individuals or families in areas such as:

- Options to find suitable housing;
- Assist to create a secure, stable, long term home;
- Work with clients to sustain their tenancies;
- Assist with Housing Applications;
- Linking and referring individuals and families to support services (eg Financial counsellors, Drug and alcohol services, health services, mental health, domestic violence etc.).

What is homelessness?

Homelessness is not just having no home to live in. Homelessness can be defined as a lack of one or more elements that represent a home. Some of these elements include : a sense of security, stability, privacy, safety and the ability to control living space.

Homelessness is defined in three categories, primary, secondary and tertiary homelessness

Primary homelessness - includes all people without conventional housing, such as people living on the streets, squatting, living in improvised dwellings or using cars for temporary shelter.

Secondary homelessness - describes people who move frequently from one form of accommodation to another, this includes people living temporarily with other households, friends or family, and people staying in boarding houses on a short-term basis.

Tertiary homelessness - is the situation where people are living in boarding houses or caravan parks on a medium to long-term basis without the security of a lease or private facilities.

Emergency Accommodation

Karratha Womens Refuge
9185 2807

Munga Tharndu Maya Refuge Roebourne
9182 0800

Hedland Womens Refuge
9173 1896

Newman Womens Shelter
9175 5100

