



PILBARA COMMUNITY LEGAL SERVICE Inc.

During September, PCLS staff have been diligently working within the office, delivering outstanding outcomes for our clients.

What's been happening at PCLS



SEPTEMBER COMMUNITY OUTREACH

Onslow Community Visit

Team members from PCLS travelled to Onslow this month to provide support to community members. They assisted in areas such as Redress, Legal, Domestic Violence, Financial Counselling, and Housing Support

UPCOMING COMMUNITY OUTREACH

ONSLOW → Legal & Housing Support → 16th - 20th of October 2023

ON SLOW OUTREACH

On the 12th and 13th of September, PCLS team members, travelled to Onslow as part of our outreach program.

During our visit, our staff organised a sausage sizzle at the Onslow Community Garden, with the aim of generating interest within the community and promoting our regular visits to Onslow.

Over the span of several hours, numerous community members joined us for sausage sizzle and a conversation. This event served as an opportunity for Onslow residents to gain a better understanding of the services offered by PCLS. Additionally, it provided an excellent platform for our staff to collaborate with other community service agencies.

One notable success during this outreach was our financial counselling team's assistance to a client facing a mortgage shortfall. Through advocacy, our team managed to prevent a bankruptcy lodgement and secured a waiver of \$111,000 on behalf of the client. We also assisted clients with their power bills, offered guidance on superannuation, and shared general financial knowledge.

The following day, our staff set up office within the local shire hall, located in the heart of town on the main street. Once again, during our half-day presence, numerous residents accessed our services, resulting in several new clients benefiting from our assistance.



COOKING UP A STORM

Community Migrant Services Session

Our Migrant Support Worker collaborated with the Well Women's Centre to prepare and share a Hong Kong-inspired meal in anticipation of the upcoming Moon Festival. This initiative was designed to assist members of the community from diverse cultural and linguistic backgrounds. The event saw the participation of women from various countries, including Singapore, Ukraine, the UK, Malaysia, Thailand, Indonesia, and India.

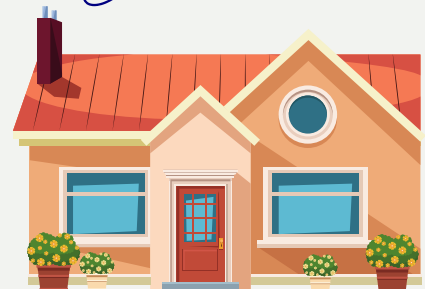
The attendees enjoyed a delightful spread that not only satisfied their taste buds but also fostered connections among women of different backgrounds. The menu featured dishes like Coca-Cola chicken, mooncakes, and vegetarian stir-fry. Michelle Yiu happily showcased her cultural heritage through her cooking skills and added a special touch to the event with paper lantern decorations.



YAANDINA EDUCATION SESSION

Tenancy Advice & Education Services

Our two Tenancy Advocates conducted an educational session for individuals who are currently renting or considering renting properties in both the private and public housing sectors. Our remote worker joined the session to deliver a virtual presentation.



SAID OUR GOODBYES TO TEAM MEMBERS

Legal Team

Pilbara Community Legal Service said our goodbyes to a legal team member Alex Prindiville. We wish you luck on your future endeavours!



SPECIAL ANNOUNCEMENT



Horizon Power Community Partnerships Grant

In the aftermath of the COVID lockdown, our Financial Counselling team encountered a notable upswing in requests for assistance, particularly from clients grappling with short-term financial challenges arising from the circumstances of this period. We extend our deep appreciation to Horizon Power for their generous support through the Community Partnerships program.

These vital funds were strategically deployed to bolster the team's capabilities and operational reach. This was made possible through the appointment of a dedicated financial capacity worker, whose role was instrumental in effectively addressing the backlog of assistance requests. This strategic expansion played a pivotal role in providing crucial relief to our community, underscoring our commitment to their well-being.

October's Agenda



Our monthly Cooking Up a Storm session in South Hedland will take place on the 18th of October 2023 starting 10am at Hedland Well Women's Centre.



Our Financial Counsellors will be heading down to Perth for the Financial Counsellors' Association WA Conference.

Pilbara Community Legal Service Values

UNDERSTANDING

We listen, show empathy, and demonstrate support.

PROFESSIONAL

We are consistent in the delivery of best practice.

ACCEPTANCE

We welcome people of all backgrounds, cultures and beliefs.

HELPFUL

We prioritise goals and do whatever we can to make a difference and achieve positive outcomes.

EMPOWERING

We give people all they need to make the best decisions.

INNOVATIVE

We are always open to new ideas and finding solutions.



Our Services



HOUSING SUPPORT

Our Housing Support Workers assist people who are having difficulty sustaining stable accommodation. The program is for people who are at risk of or are experiencing any type of homelessness issues.



LEGAL SUPPORT

Our legal team offer free legal advice and assistance in the areas of family law, restraining orders, child protection matters, and criminal injuries compensation.



COMMUNITY MIGRANT SERVICES

Our Community Migrant Service Workers provide one-on-one casework, support, information and linkages to other mainstream services to assist migrants.



REDRESS SUPPORT

Our Redress Support Workers are here to help survivors of sexual abuse understand the Scheme, talk about feelings and guide them through the application process.



DOMESTIC VIOLENCE SUPPORT

The role of our Domestic Violence Support Workers is to provide support to victims of family and domestic violence through safety and crisis intervention planning, informal counselling, support planning, advocacy, court support, assistance with Violence Restraining Order applications and education.



TENANT ADVICE & EDUCATION SERVICE

Our Tenant Advice and Education Service Workers are here to advocate, support and educate tenants in relation to their rights and responsibilities in accordance with the Residential Tenancies Act. They cannot provide advice to landlords or commercial tenants.



FINANCIAL COUNSELLING

Our Financial Counsellors offer information, conduct assessments and provide options and support to assist clients, address identified problems and manage financial situations more effectively.

Contact Us Today!

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Newman

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